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| Client | John Crane UK Ltd |
| Sector | Engineering |
| Solution | Custom written database application |
| Key Benefits | Improved efficiency, communication and reporting; Standardised procedures |

John Crane UK Ltd, part of the larger Smiths Group, designs and manufactures seals and associated products mainly for the oil & gas, chemical, pharmaceutical, pulp & paper and mining sectors. The John Crane business has 20 manufacturing sites and more than 6,000 employees, located in 50 countries and is acknowledged as the global leader in its field.

After successfully delivering a previous database application to another part of JCUK, Logic Software was selected to develop an on-line data collection application to help with the company's SAP migrations across 30 countries.

Logic undertook an initial period of consultancy to analyse the business processes and draft a specification. One of the issues facing JCUK was in developing a consistent approach to collecting, sorting and categorising data before integration with SAP.

Logic proceeded to develop a web-based application, which allowed a central team to manage the data collection and categorisation process, but with daily involvement and input from the worldwide offices.

John Carr, project manager for the SAP data integration project said "*From the start they exhibited a knowledgeable and proactive collaborative approach. This first helped us arrive at a specification that was fit for purpose, affordable and achievable within our tight schedule. Then through development and testing enabled us to converge on an excellent solution. Whenever feedback was given they responded very promptly, using their experience to suggest solutions but without being dogmatic.*

The application is now in productive use and we would have no hesitation in using them again or recommending them to others"

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