

Client	Craegmoor Healthcare
Sector	Management of Care Homes
Solution	Custom designed database
Key Benefits	Reduction in operating costs and improved management reporting

Cutting administration costs and improving management reporting were key in helping Craegmoor Healthcare (Secure Services) to sustain growth in a competitive sector.

Craegmoor is one of the UK's leading companies providing specialist care within the social and health care sector.

Like most expanding businesses, Craegmoor had experienced growth over time in the number of small databases and spreadsheets used to keep track of information within the business. The amount of data duplication was high and the ability to provide accurate management information was limited.

Craegmoor required a solution that enabled their staff to share common data between many departments, whilst retaining confidentiality in other areas. Reducing the number of places that the same data was stored was also important.

Logic Software's answer was to deliver a single SQL-based database to replace the many disparate systems in operation. The database was designed to be accessible to satellite offices through a web browser. The confidentiality concerns were resolved by implementing a roles-based security model to restrict user access to the data.

The key benefit to Craegmoor was an immediate increase in efficiency and communication throughout the business.

"We have been particularly impressed with how easy it is to produce management reports – some reports that used to take days to compile can now be run off in minutes. One area where this has had an immediate impact is in managing compliance issues" said Alan Jones, Financial Director.

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